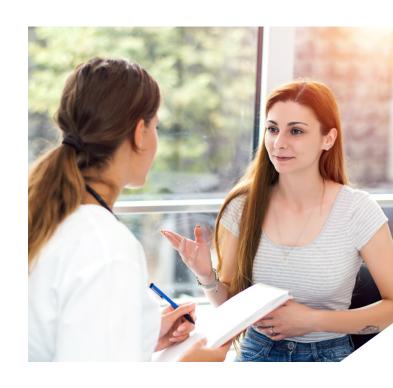# Follow-Up After Emergency Department Visit for Mental Illness (FUM)

HEDIS® (Healthcare Effectiveness Data Information Set) is a widely used set of performance measures developed and maintained by NCQA. These are used to drive improvement efforts surrounding best practices.

This HEDIS measure evaluates the percentage of emergency department (ED) visits for members ages 6 years and older with a principal diagnosis of mental illness or intentional self-harm who had a follow-up visit for mental illness. Two rates are reported:

- The percentage of ED visits for which the member received follow-up within 30 days of the ED visit (31 total days)

- The percentage of ED visits for which the member received follow-up within seven days of the ED visit (eight total days)

Exclusions:

- ED visits that result in an inpatient stay

- ED visits followed by admission to an acute or nonacute inpatient care setting on the date of the ED visit or within the 30 days after the ED visit (31 total days)

- Members who use hospice services or elect to use a hospice benefit any time during the measurement year

- Members who died during the measurement year

Services	CPT®/HCPCS
BH outpatient	**CPT** 98960, 98961, 98962, 99078, 99202, 99203, 99204, 99205, 99211, 99212, 99213, 99214, 99215, 99242, 99243, 99244, 99245, 99341, 99342, 99344, 99345, 99347, 99348, 99349, 99350, 99350, 99381, 99382, 99383, 99384, 99385, 99386, 99387, 99391, 99392, 99393, 99394, 99395, 99396, 99397, 99401, 99402, 99403, 99404, 99411, 99412, 99483, 99492, 99493, 99494, 99510
	HCPCS **G0155:** Services of clinical social worker in home health or hospice settings, each 15 minutes **G0176:** Activity therapy, such as music, dance, art or play therapies not for recreation, related to the care and treatment of patient's disabling mental health problems, per session (45 minutes or more) **G0177:** Training and educational services related to the care and treatment of patient's disabling mental health problems per session (45 minutes or more) **G0409:** Social work and psychological services, directly relating to and/or furthering the patient's rehabilitation goals, each 15 minutes, face-to-face; individual (services provided by a corf-qualified social worker or psychologist in a corf) **G0463:** Hospital outpatient clinic visit for assessment and management of a patient **G0512:** Rural health clinic or federally qualified health center (rhc/fqhc) only, psychiatric collaborative care model (psychiatric cocm), 60 minutes or more of clinical staff time for psychiatric cocm services directed by an rhc or fqhc practitioner (physician, np, pa, or cnm) and including services furnished by a behavioral health care manager and consultation with a psychiatric consultant, per calendar month **H0002:** Behavioral health screening to determine eligibility for admission to treatment program **H0004:** Behavioral health counseling and therapy, per 15 minutes **H0031:** Mental health assessment, by non-physician **H0034:** Medication training and support, per 15 minutes **H0036:** Community psychiatric supportive treatment, face-to-face, per 15 minutes **H0037:** Community psychiatric supportive treatment program, per diem **H0039:** Assertive community treatment, face-to-face, per 15 minutes **H0040:** Assertive community treatment program, per diem **H2000:** Comprehensive multidisciplinary evaluation **H2010:** Comprehensive medication services, per 15 minutes **H2011:** Crisis intervention service, per 15 minutes **H2013:** Psychiatric health facility service, per diem **H2014:** Skills training and development, per 15 minutes **H2015:** Comprehensive community support services, per 15 minutes **H2016:** Comprehensive community support services, per diem **H2017:** Psychosocial rehabilitation services, per 15 minutes **H2018:** Psychosocial rehabilitation services, per diem **H2019:** Therapeutic behavioral services, per 15 minutes **H2020:** Therapeutic behavioral services, per diem **T1015:** Clinic visit/encounter, all-inclusive
Telehealth POS	**POS** 02 10

Services	CPT®/HCPCS
Outpatient POS	**POS** **03:** School **05:** Indian Health Service Free-standing Facility **07:** Facility **09:** Tribal 638 Free-standing Facility **11:** Office **12:** Home **13:** Assisted Living Facility **14:** Group Home **15:** Mobile Unit **16:** Temporary Lodging **17:** Walk-in Retail Clinic **18:** Place of Employment-Worksite **19:** Off Campus-Outpatient Hospital **20:** Urgent Care Facility **22:** On-Campus Outpatient Hospital **33:** Custodial Care Facility **49:** Independent Clinic **50:** Federally Qualified Health Center **71:** Public Health Clinic **72:** Rural Health Clinic
Visit setting unspecified	**CPT** 90791, 90792, 90832, 90833, 90834, 90836, 90837, 90838, 90839, 90840, 90845, 90847, 90849, 90853, 90875, 90876, 99221, 99222, 99223, 99231, 99232, 99233, 99238, 99239, 99252, 99253, 99254, 99255
Online Assessments	**CPT** 98970, 98971, 98972, 98980, 98981, 99421, 99422, 99423, 99457, 99458
	HCPCS **G0071:** Payment for communication technology-based services for 5 minutes or more of a virtual (non-face-to-face) communication between a rural health clinic (rhc) or federally qualified health center (fqhc) practitioner and rhc or fqhc patient, or 5 minutes or more of remote evaluation of recorded video and/or images by an rhc or fqhc practitioner, occurring in lieu of an office visit; rhc or fqhc only **G2010:** Remote evaluation of recorded video and/or images submitted by an established patient (for example, store and forward), including interpretation with follow-up with the patient within 24 business hours, not originating from a related e/m service provided within the previous 7 days nor leading to an e/m service or procedure within the next 24 hours or soonest available appointment **G2012:** Brief communication technology-based service; for example, virtual check-in, by a physician or other qualified health care professional who can report evaluation and management services, provided to an established patient, not originating from a related e/m service provided within the previous 7 days nor leading to an e/m service or procedure within the next 24 hours or soonest available appointment; 5-10 minutes of medical discussion **G2250:** Remote assessment of recorded video and/or images submitted by an established patient (for example, store and forward), including interpretation with follow-up with the patient within 24 business hours, not originating from a related service provided within the previous 7 days nor leading to a service or procedure within the next 24 hours or soonest available appointment

Services	CPT®/HCPCS
Online Assessments (cont.)	**G2251:** Brief communication technology-based service; for example, virtual check-in, by a qualified health care professional who cannot report evaluation and management services, provided to an established patient, not originating from a related service provided within the previous 7 days nor leading to a service or procedure within the next 24 hours or soonest available appointment; 5-10 minutes of clinical discussion **G2252**: Brief communication technology-based service; for example, virtual check-in, by a physician or other qualified health care professional who can report evaluation and management services, provided to an established patient, not originating from a related e/m service provided within the previous 7 days nor leading to an e/m service or procedure within the next 24 hours or soonest available appointment; 11-20 minutes of medical discussion
Telephone visits	**CPT** 98966, 98967, 98968, 99441, 99442, 99443
CDC Race and Ethnicity	**1002-5:** American Indian or Alaska Native **2028-9:** Asian **2054-5:** Black or African American **2076-8:** Native Hawaiian or Other Pacific Islander **2106-3**: White **2135-2:** Hispanic or Latino **2186-5:** Not Hispanic or Latino

Note: The logical observation identifiers names and codes (LOINC) are for reporting clinical observations and laboratory testing. The codes listed are informational only; this information does not guarantee reimbursement. If applicable, refer to your provider contract or health plan contact for reimbursement information. For a complete list of CPT codes, go to the American Medical Association website at **ama-assn.org**.

HEDIS helpful tips:

- Encourage the patient to bring their discharge paperwork to their first appointment.
- Educate the patient about the importance of follow-up and adherence to treatment recommendations.
- Focus on member preferences for treatment, allowing the member to take ownership of the treatment process.

If using an EMR system, consider electronic data sharing with your health plan to capture all coded elements. Refer to your provider contact or health plan contact for additional details and questions.

Learn more about Wellpoint programs
provider.wellpoint.com

Wellpoint